

CONFLICT RESOLUTION

WORKSHOP

Facilitated by:
James Klassen
Rubix Claims & Mediation



**Join us for this informative workshop discussing
Conflict Resolution in the Workplace**

Date: Thursday, November 9, 2006

Time: 9:00 am - 3:00 pm

**Place: Kiwanis Enterprise Centre
10805-14 Street, Dawson Creek, BC**

Call Anna or Coreen to Register at 782-5745!

- Learn skills that improve workplace communication
- Discover the art of asking the right questions
- Learn to apply skills through short role playing activities
- Develop basic skills for resolving conflicts



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